

Robert G. Froelich
300 Ginkgo CT.
Suffolk, VA 23435
Phone: 912-663-1116
Email: robertgfroelich@yahoo.com

Objective: To obtain a position in program or project management within the Information Technology community allowing full utilization of superior leadership, managerial, project and program management skills and experience.

Education: **Bachelor of Science in Technical Management**
DeVry University, 2009
Emphasis on Computer Information Systems

Master's Certificate in IT Project Management
George Washington University, 2013

Master's Degree in Information Systems Management
Keller Graduate School of Management
Emphasis on Program and Project Management
In progress - expected graduation in 2017

- transcripts available upon request -

Career Experience: **United States Coast Guard (Nov 1996 - Present)**

Chief of Information Technology and Security Division
Fifth Coast Guard District (D5) - Portsmouth, VA
Jun 2013 - Present

Program Manager responsible for the physical, financial and operational posture of IT and security of Coast Guard assets and personnel for seven states, including the National Capitol Region. Develop and promulgate communications, IT and security plans, policy and guidance for IT and Security for more than 10,000 personnel, 100 commands, and six major ports. Develop contingency communications and configuration management instruction for the Fifth Coast Guard District. Identify, evaluate and help manage the distribution of appropriations for District operations, assets and facilities. Maintain a discretionary source of funding for smaller projects and services. Serve as the primary authority for all new IT and communication projects for the Fifth Coast Guard District and monitor the project's configuration management processes, System Development Life Cycle and maintenance support. Supervise the Fifth District's Security Manager, Deputy Chief of IT and Security, and a communications subject matter expert. Additionally, supervise the communication practices and management of fifty Operations Specialists at six Fifth District command centers.

Lead Project Officer - The New Projects and Intelligence Systems Branch
Command, Control & Communications Engineering Center (C3CEN)
Portsmouth, VA
Jun 2010 - Jun 2013

Coordinated engineering, IT and contract support efforts for Coast Guard aviation platforms, Command and Control (C2) platforms on the Coast Guard's National Security Cutter and Intelligence systems on various platforms. Liaised with IT Service Centers, IT Product Lines and various Coast Guard Headquarters Intelligence entities to ensure the technical oversight and Information Assurance compliance of IT and Intelligence software, design, development, and the

procurement of aviation and shipboard intelligence systems. Responsible for the logistical and contractual oversight of aviation and intelligence systems, which valued at more than three million dollars. Other duties: Branch property custodian and Awards Board member. Supervised two Intelligence subject matter experts, two C2 subject matter experts and ten contractors split amongst the aviation, C2 and Intelligence systems.

Lead - IT Technician

Coast Guard Electronics Support Detachment - Jacksonville, FL

Jun 2007 - Jun 2010

Managed network infrastructure and IT systems for Coast Guard commands within the greater southeastern Georgia and northeastern Florida region. Maintained proficiency in the programming and administration of 3Com and Cisco switches and routers. Conducted software and hardware installations on IT workstations and servers. Maintained a knowledge base in a NT 4/5.5 environments. Worked with Windows 95/98/XP/Vista Professional and Active Directory management. Provided excellent customer service in a Helpdesk environment for more than 1500 customers. Requisitioned purchase orders for equipment as needed, performed back-up of network exchange, user profiles, and monitored activities of the Help Desk. Provided assistance with telephone equipment and software, provide support and installations of telephone cabling, the splicing of cable, and fiber optics with an understanding of the color codes and continuity. Maintained and enforced Coast Guard IT policy throughout the area of responsibility. Supervised a team of eleven IT technicians.

IT Systems Administrator and Intelligence Analyst - Enforcement and Intelligence Division for the Eighth Coast Guard District (D8) - New Orleans, LA

Jul 2004 - Jun 2007

Managed Coast Guard SIPRNET (classified) computers and servers along with all of the network cabling, switches, and routers associated with the SIPRNET circuits. Intelligence analyst; recorded and collected information and used it to drive Coast Guard operations. Coordinated law enforcement and intelligence training for the District staff and twenty detached Field Intelligence Support Team (FIST) members. Directed and coordinated the Command Security functions for the Eighth Coast Guard District. Collateral duties included Law Enforcement Duty Officer (LEDO) and Intelligence Duty Officer. These duties routinely represented the District Commander by directing Law Enforcement Operations and assets for seven District commands, covering twenty-six states and two international borders. Coordinated with National Marine Fisheries Service agents and the U.S. District Attorney for the seizure of vessels, narcotics, foreign nationals and fisheries catches totaling hundreds of thousands of dollars, and required briefings for the District, Atlantic Area Command, sea and Headquarters senior staff. Requisitioned supplies and materials for District staff and FIST members as needed. Other duties: Morale Committee representative, property custodian, assistant Command Security Officer and procurement officer. Supervised one junior analyst and one junior LEDO.

Lead - IT Technician

Coast Guard Electronics Support Detachment - Elizabeth City, NC

Jul 2000 - Jun 2004

Managed computer, telephone and network cabling, systems and equipment for more than 1600 customers in a Helpdesk environment. Supervised many projects including computer image upgrades and the installation of a new multi-million dollar phone system. Created the first localized area network diagram of any Coast Guard network campus in the Fifth Coast Guard District. Upgraded more than 100 network switches and installed fiber optics cabling throughout the entire campus, totaling more than 5000 feet of fiber optic cabling. Other duties: Health & Wellness coordinator, Micro-Purchasing officer and Morale Committee representative. Supervised eleven IT technicians.

Telecommunications Specialist
USCGC COURAGEOUS (WMEC - 622) Panama City, FL
Apr 1998 - Jul 2000

Telecommunications Specialist, radio and satellite communications operator, various shipboard duties as assigned.

Seaman
USCGC CONFIDENCE (WMEC - 619) Cape Canaveral, FL
Jan 1997- Jan 1998

Various duties as key member of deck operations.

Professional Courses, Certified Level II Federal Acquisitions Program & Project Manager

Qualifications,

Functional CISSP

Certifications:

Certified Funds Manager

Project Management Institute (PMI) Member 2776356

Contracting Officer's Technical Representative (COTR)

Advanced Contracting Officer's Representative (ACOR)

System Development Life Cycle (SDLC)

Information Systems Management (ISM) certified

Functional Fiber Optics Technician

ITIL Foundations

eOn communications certified for PBX and voice mail qualified

Shore Confined Space Entry and Retrieval certified

High Frequency (HF) operator ("C") qualified

Shipboard Satellite Communications (SATCOM) qualified

Various Military Intelligence Course completions

Reid Interviewing and Interrogations course

Micro-Purchasing certified

Law Enforcement Duty Officer qualified (LEDO)

Gulf Regional Fisheries Operations Supervisor qualified

Achievements:
awards.

Two Achievement medals, two Letters of Commendation and four Good Conduct

within

Nominated twice for the CDR John P. Dailey award for leadership and mentorship
the Coast Guard's IT community (2012, 2015).

Coast Guard Electronic Support Unit Enlisted Person of the Year, 2008.

Volunteerism:

Co-chair for the OASIS Breakfast Team. Volunteer monthly to make and serve
breakfast to the less fortunate in the Portsmouth, Virginia community.

Active member of the Leukemia and Lymphoma Society's "Light the Night"
fundraising
events.

Co-chair for the annual Tidewater Area Coast Guard Foundation Run to Remember
5K
event, which raises funds for the Fallen Heroes Scholarship.

Participant of the Partners in Education (PIE) initiative to serve local schools with
assisting our youth, obtaining donated computers and participating in school
functions.